#### FINANCIAL AID SPECIALIST

Reports to: Director of Financial Aid
Classification: Part-time (28 hours per week) 12-month Employee
Pay Status: Hourly, Level IV, Non-exempt
Fringe Benefits per Board Policy
Starting Salary Range: \$15.75 - \$16.75
Revised: May 2024

This position reports to the Director of Financial Aid. Primary functions are to provide support to the office of Financial Aid. Duties include, but are not limited to:

#### **Essential Functions**

- 1. Provide premier quality service to all constituencies of the College.
- 2. Engage in continuous quality improvement and professional development.
- 3. Create and maintain Financial Aid files for each financial aid applicant.
- 4. Track student information and inform students of needed documentation for file completion for all Financial Aid applicants.
- 5. Create and update Financial Aid Forms each year.
- 6. Assist with verification processing and financial aid counseling as needed.
- 7. Administer Veteran's Benefits Program.
- 8. Implement the Federal Work Study Program. Award complete employment paperwork, and calculate payroll on student employees.
- 9. Maintain Financial Aid pages on the website and myNeosho.
- 10. Other duties as assigned by the Director of Financial Aid.
- 11. Process Kansas Promise Scholarship Applications.

## Required Knowledge, Skills and Abilities

- 1. Must possess a service mentality toward students, parents, faculty and other staff members.
- 2. Excellent oral and written communication skills.
- 3. Ability to work effectively with diverse populations.
- 4. Excellent organizational skills.
- 5. Excellent computer skills.
- 6. Willingness and ability to work as a member of a team.
- 7. Attention to detail.

### **Education and Experience**

- 1. Associate's degree plus one to two years' office experience required.
- 2. Bachelor's degree preferred or high school diploma/GED plus seven years' office experience in work-related area required.

## **Working Conditions**

- 1. Work is normally performed in a typical interior/office work environment.
- 2. No or very limited physical effort required.
- 3. No or very limited exposure to physical risk.

# **Application:**

Please submit a letter of application, resume with names and phones numbers of five references unofficial transcripts, and employment application to:

Human Resources Director, Financial Aid Specialist (Part-time), Neosho County Community College, 800 West 14th Street, Chanute, KS 66720 or email to hr@neosho.edu. Employment application available at https://www.neosho.edu/careers.aspx.

Review of applications begins upon receipt.

## NCCC is an EOE/AA employer

### **Non-Discrimination**

The current non-discrimination policy can be found at: <a href="http://www.neosho.edu/Portals/0/Policies/Employee/Personnel/Non-discrimination.pdf">http://www.neosho.edu/Portals/0/Policies/Employee/Personnel/Non-discrimination.pdf</a>